

1 Update: TextGridLab 2.x 3.x

When updating to TextGridLab from a 2.x version to a 3.x version there might be some issues due to the version gap. Please read the following notes before updating.

1.1 Mac OS X: Separate download required

Unlike previous versions, TextGridLab 3.x for Mac OS X comes with the typical Apple file layout: After unpacking, you will find an application named *TextGridLab* containing all parts of the software. However, updating from the old to the new file layout using the Lab's built-in update mechanism is not possible. As a **Mac user**, [please download the new version from our homepage](#), and re-install your external plugins from the marketplace.

To **keep your previous settings** also within the update, choose the new Lab in the Finder, open its context menu (right-click / ctrl-click / two-finger-tap) and choose "Show package contents". Continue similarly with the `textgridlab` object of the previous Lab installation. From here, navigate to the folder *MacOS/Contents* and move the *workspace* folder from the old to the new `TextGridLab.app/MacOS/Contents` location.

1.2 Linux: Quit instead of restart after update

On Linux you can use the built-in update functionality to upgrade to TextGridLab 3.0. However, the restarting the lab as suggested after the update will hang during the splash screen. We recommend to **deny the restart after updating, to quit the TextGridLab and start it again manually**. If you accidently do restart and your Lab hangs in the splash screen, simply force close the application and start it again – future starts will work.

1.3 Java 7 required

TextGridLab 3.0 and newer requires [at least Java 7](#) – Users of Java 6 please notice that this version is unmaintained for years and has severe security issues.

1.4 Update of external / Marketplace plugins (Oxygen etc.)

Due to the technology change it might be required to update third-party plugins. E.g., Oxygen versions < 16 cannot be installed in TextGridLab 3.x. The update mechanism should offer an update during TextGridLab update.

General hints for system specific problems can be found on our [troubleshooting](#) page.